

# BMC Helix Education Individual Subscription Service

Take full advantage of your education investment

## BUSINESS CHALLENGE

In rapidly changing environments, staying up-to-date with new versions, changing roles, and the most recent training is difficult. Customers want ungated access to the education that is most relevant to them.

## BMC APPROACH

BMC Education Subscription Service offers twelve months of continuous access to our offerings for one product: virtual instructor led online training, on demand content, and certifications.

## KEY BENEFITS

Customers realize many benefits when utilizing our subscription service:

- **Get More** – Continuous access to your selected subscription content for one product, including any associated courses and certification exams
- **Exclusive Content** – Access education services exclusive to subscription (e.g., six hours of instructor coaching)
- **Ease of Use** – One-stop shop to a complete product portfolio of education
- **Save Money** – Save up to 70% over the cost of purchasing the same content separately
- **Stay Current** – New content and latest releases automatically added at no additional cost, so your subscription is always up-to-date
- **Flexibility** – Train on what you need, when you need it, and how you want to access with multiple learning options (i.e., ASP, WBT, virtual instructor led)



## SERVICE DETAILS

Individual Subscription		Essential Subscription	
A premium paid program that includes all available and contents additionally released during the subscription released BMC Helix training on web-based, assisted self-paced, instructor-led, and certification exams for a single product for a twelve-month period.		A paid subscription that includes the relevant fundamental content for a specific role within a twelve-month period. The contents include web based, assisted self-paced, (virtual) instructor led training and Certified Associate online exams and will vary depending on the role.	
Duration	12 months of continuous access	Duration	12 months of continuous access
Education Goals	Successfully deploy, configure, administer, operate, support, and optimize the selected product.	Education Goals	Depending on the role, successfully perform one or several of these essential tasks: deploy, configure, administer, operate, and support a specific BMC Helix solution.
Access to	<ul style="list-style-type: none"> <li>• All available Assisted Self-Paced (ASP) courses and levels for the selected product</li> <li>• All available Virtual Instructor Led Training (VILT) courses and levels for the selected product</li> <li>• All available Certification Exams for the selected product</li> <li>• 6 hours of Expert Coaching annually<sup>2</sup></li> <li>• Additional released new courses during the subscription period</li> </ul>	Access to	<ul style="list-style-type: none"> <li>• Web Based Training (WBT) courses</li> <li>• Assisted Self-Paced (ASP) courses</li> <li>• Skills Assessments</li> <li>• Virtual Instructor Led Training (VILT) courses</li> <li>• Role specific Certified Associate exams</li> </ul>



## FOR MORE INFORMATION

To speak with an Applications Managed Service expert, visit [bmc.com/forms/applications-managed-services-contact.html](https://bmc.com/forms/applications-managed-services-contact.html) and fill out the contact form.

## About BMC Helix

BMC Helix, now an independent company, helps the world's most forward-thinking IT organizations turn AI into action – unlocking human potential to multiply productivity so teams can focus on the work that matters most. With an industry-leading, AI-powered, open platform, BMC Helix delivers a dynamic fleet of AI agents that augment work across enterprise IT service and operations management to anticipate needs, automate solutions, and accelerate outcomes for ServiceOps.

[www.bmchelix.com](http://www.bmchelix.com)



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