

BMC Helix Enterprise Education Subscriptions

Optimize enablement and secure continued learning for the whole company around BMC Helix solutions

Product Description

Even the best technical solution won't provide the planned Business benefits if employees who are responsible for deployment, roll out, management, and usage of a solution They are not trained to work efficiently based on best practices.

There are several reasons why training is not effective:

- Often, due to budget constraints, training is skipped or limited to a few "critical" individuals
- Training is only provided during the roll-out phase, which means that team members joining due to attrition or role change lose out on this valuable experience.
- Training plans are not flexible enough, and customers struggle to find time for training in their busy day-to-day work schedules.
- A one-time training plan adds risks where team members are not trained on newly released updates to the product as they arise.

BMC Helix Approach

BMC Helix endeavors to ensure that customers gain the full business value from their BMC Helix Solution set. With that in mind, BMC Helix now provides enterprise education subscriptions for continued learning during the complete solution usage, whether for a new customer or onboarding new staff members.

From Day 1, every customer user and designated administrator holds a key that unlocks unlimited access to enablement and best practices. It's like having an education toolbox at your fingertips, equipped with all the resources and knowledge you need to speed up implementation and navigate your way to success. Many the training contents are structured into 15- to 50-minute modules, which can be easily completed during your day-to-day work. Instead of waiting for a scheduled session, all content is self-paced and available 24/7.

As new capabilities are added to our solutions, new content is continuously added to the subscription without any additional cost. The enterprise subscription can be added to every BMC Helix product subscription and access is co-termed, so the training investment is predictable and part of the total cost of ownership (TCO).

Offering Details

BMC Enterprise Education Subscriptions deliver value to your team and organization through offering the following advantages:

- Access to all Web-Based Training (WBT) courses
- Access to all Certified Associate Exams
- 24/7 self-paced content
- Continuously increasing content
- Supports all roles
- Cost effective way to enable all users
- Never stop learning

Included Services

BMC Helix Enterprise Education Subscriptions contain different delivery formats and contents for various roles:

- Designated Administrators and all customer users with a product license are covered by this Education subscription and have access to all content
- Variety of self-paced courses offered by BMC Education Services in either a WBT or Video format
- All updates to the contents and new courses are automatically added without any fees
- Skills assessments and certified associate certifications where available to verify current skills

Offerings Details

BMC offers Enterprise Subscriptions for individual products and groups of products, commonly known as solutions.

BMC Helix Enterprise Web-Based Subscriptions

Available training: WBT or WBT + Instructor Videos	10+ days
Unlimited access for end-user content	Yes
Access to all self-paced content	Yes
Included in Success Subscriptions	Yes
Training content related to	Two Product Family
Pricing	Base 12 LPC
Duration	Twelve (12) months of continuous access



AVAILABLE ENTERPRISE EDUCATION SUBSCRIPTIONS

All available subscriptions can be found at:

[Overview BMC Helix Enterprise Education Subscriptions](#)

And searchable by product/solution at:

[All BMC Helix Education Subscriptions](#)

About BMC Helix

BMC Helix, now an independent company, helps the world's most forward-thinking IT organizations turn AI into action – unlocking human potential to multiply productivity so teams can focus on the work that matters most. With an industry-leading, AI-powered, open platform, BMC Helix delivers a dynamic fleet of AI agents that augment work across enterprise IT service and operations management to anticipate needs, automate solutions, and accelerate outcomes for ServiceOps.

www.bmchelix.com



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