



# BMC Certified Associate: TrueSight Orchestration 20.x for Consultants Online Exam

## Certification Brief

### CERTIFICATION NAME

- › BMC Certified Associate: TrueSight Orchestration 20.x for Consultants Online Exam

### CERTIFICATION Exam CODE

- › CLDS-CERT-TSO20-CAC

### APPLICABLE VERSIONS

- › TrueSight Orchestration 8.x and 20.x

### PREREQUISITES

- › None

### TARGET AUDIENCE

- › Consultants and Partners

### EXAM DURATION

- › 2 Hours

## PURPOSE OF EXAM

TrueSight Orchestration is an IT process automation solution that allows IT to create workflows across applications, platforms, and tools to orchestrate critical activities such as event remediation, compliance, security and service desk automation across the organization.

The BMC Certified Associate: TrueSight Orchestration 20.x for Consultants Online Exam will validate the technical competencies needed to successfully deploy, operate and administer out-of-the-box (OOTB) baseline functionality for TrueSight Orchestration.

## Skills Tested

Participants will be tested on their knowledge of the following:

- » Deploying TrueSight Orchestration in Classic Mode
- » Installing TrueSight Orchestration in Classic Mode
- » Configuring TrueSight Orchestration
- » Troubleshooting TrueSight Orchestration
- » Working with TrueSight Orchestration Adapters, Modules and Workflows
- » Using TrueSight Orchestration Metrics and Audit Records
- » Using the TrueSight Orchestration Health and Value Dashboard
- » Using Remedy Single Sign-On
- » Identifying TrueSight Orchestration Architecture
- » Using the TrueSight Orchestration Debugger Tool
- » Using the TrueSight Orchestration Transform Editor
- » Creating TrueSight Orchestration Schedules
- » Adding Compensation within TrueSight Orchestration

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).

## Recommended BMC Software Courses to Prepare for the Certification





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### EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

- › Register online for BMC Software courses at: [www.bmc.com/education](http://www.bmc.com/education)
- › Contact your [BMC Education Advisor](#) for help with registration

### RETAKE POLICY

- › Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week
- › Participants are limited to 4 attempts per year

The following course offered by BMC Education Services prepares the participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

- » *TrueSight Orchestration 20.x: Fundamentals Installing & Configuring*
- » *TrueSight Orchestration 20.x: Fundamentals Administering*
- » *TrueSight Orchestration 20.x: Fundamentals Developing*

## Getting Started

**Step 1.** Study and prepare for the exam. Allow a minimum of six weeks to study and prepare

**Step 2.** Register and pay for “BMC Certified Associate: TrueSight Orchestration 20.x for Consultants Online Exam.”

Partners are required to register from the Partner Portal.

If you have failed the exam, purchase another exam attempt.

## Examination Details

- » Exam is an online exam.
- » Further details and terms and conditions are available in the [BMC Certifications Program Guide](#) and [BMC Education Certification Policy](#).

## Additional Recommended Resources to Study

- » TrueSight Orchestration 20.x Product Documentation
- » TrueSight Orchestration Communities

## Recommended Experience

- » Minimum 3 months experience deploying, operating or administering TrueSight Orchestration





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### Certification Process

